

Privacy Policy

ZeroPoint Risk Research, LLC Online Privacy Policy Last Updated February 27, 2009

Overview

ZeroPoint Risk Research, LLC is committed to protecting the privacy of Internet users who visit ZeroPoint's web site, located at www.zeropointrisk.com. This online privacy statement is intended to inform you of the ways in which this web site collects information, the uses to which that information will be put, and the ways in which we will protect any personal information you choose to provide us.

Questions regarding this statement should be directed to ZeroPoint at privacy@zeropointrisk.com or by contacting ZeroPoint:

ZeroPoint Risk Research, LLC
Chief Operations Officer
60 State Street, Suite 700
Boston, MA 02109
USA

The information gathered by ZeroPoint from our web site falls into two categories: (1) information voluntarily supplied by visitors to our website and (2) tracking information gathered as visitors navigate through our site.

Cookies

Our web site uses cookies only when a registered user is logged into our site. Cookies are pieces of information stored by your web browser on behalf of a web site and returned to the web site on request. The site may use cookies for two purposes: to carry data about your current session at the site from one web page to the next, and to identify you to the site. The only personal information a cookie can contain is information you supply. A cookie cannot read data off your hard drive.

Some pages of our web site may not function properly if the cookies are turned off. Please consult your web browser's Help documentation for more information about how to turn cookies on and off for your browser. Cookies are placed on your computer, and accordingly we neither store cookies on our computers nor forward them to any external parties.

Web Visit Logs

Our web site routinely collects and stores information from online visitors. This information includes: a registered user's username, the pages visited on the site; the date and time of the visit; the internet address (URL or IP address) of the referring site; the domain name and IP address from which the access occurred; the version of browser used; the capabilities of the browser; and the search terms used on our search engines. This information is used solely to help us manage the site, improve service and understand usage patterns.

Network Traffic Logs

In the course of ensuring network security and consistent service for all users, ZeroPoint employs software programs to do such things as, monitor network traffic, identify unauthorized access or access to nonpublic information, detect computer viruses and other software that might damage ZeroPoint computers or the network, and monitor and tune the performance of the ZeroPoint network. In the course of such monitoring, these programs may detect such information as e-mail headers, addresses from network packets, and other information. Information from these activities is used only for the purpose of maintaining the security and performance of ZeroPoint's networks and computer systems. Personally identifiable information from these activities is not released to external parties without your consent unless required by law.

External Links

ZeroPoint includes links to other websites whose privacy policies we do not control. Once you leave our servers (you can tell where you are by checking the URL in the location bar on your browser), use of any information you provide is governed by the privacy policy of the operator of the site you are visiting. That policy may differ from ours. If you can't find the privacy policy of any of these sites via a link from the site's homepage, you should contact the site directly for more information.

Information Storage

All information gathered on our web site is securely stored within the ZeroPoint controlled database. The database is stored on servers secured behind a firewall; access to the servers is password-protected and is strictly limited. However, as effective as our security measures are, no security system is impenetrable. We cannot guarantee the security of our database, nor can we guarantee that information you supply will not be intercepted while being transmitted to us over the Internet.

Information Voluntarily Provided by You

In the course of using this web site, you may choose to provide us with information to help us serve your needs. For example, you may provide us your e-mail address to request information, or you may send us your mailing address so we may send you the requested material. Any personally identifiable information you send us will be used only for the purpose indicated. Requests for information may be recorded to help us update our site to better respond to similar requests. We will not sell, exchange or otherwise distribute your personally identifiable information without your consent, except to the extent required by law.

ZeroPoint Risk Research, LLC is Not Interested in Minors

ZeroPoint has no desire to collect information from those under the age of 18 and does not knowingly collect any personally identifiable information from children under 13. In an instance where such information was collected it would be purely accidental and unintentional. ZeroPoint encourages parents to discuss the Internet with their children and monitor personal information that a child may provide via the Internet.

Policy Updates

The Web is an evolving medium. If we need to change our privacy policy at some point in the future, we'll post the changes before they take effect.

